

2001-03 Performance Progress Report

For Quarter Ending 6/30/2002

Agency 105

Office of Financial Management

Mission

The Office of Financial Management provides vital information, fiscal services, and policy support that the Governor, the Legislature, and state agencies need to serve the people of Washington State.

Goal Promote confidence in state government by ensuring the integrity of information provided by OFM to executive agencies, the Legislature, and the general public.

Performance Measure Number of Fastrack reports requested by agencies daily.*

* Fastrack is a web-based agency financial reporting system.

	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output								
Estimate				441				617
Actual				500				
Date Measured				7/31/2002				

Goal Provide systems that will improve the performance, accountability, and effectiveness of state programs.

Performance Measure By survey, percentage of customers strongly agreeing that OFM equips them with the systems tools they need for financial management.

	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome								
Estimate				90%				
Actual								
Date Measured								

Quarter 4 Comment

Due to financial constraints, OFM did not conduct a complete customer survey. However, OFM conducted in depth reviews with five agencies between October 2001 and February 2002. The results of these agency reviews were factored in to OFM's SWFS Business Plan and reviewed with a customer group representing about 15 agencies in June 2002. OFM has also made a commitment to continue regular quarterly meetings with a customer group to be sure that our efforts are in alignment with their needs. The first Quarterly meeting is scheduled for October 2002.

Performance Measure Number of Travel Voucher System subscribers.*

* *The Travel Voucher System is the new web-based system available to process travel reimbursement.

	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output								
Estimate				10000				15000
Actual				15082				
Date Measured				7/31/2002				

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Performance Measure Percentage of all payments made through electronic fund transfer or warrant insertion.*

* Warrant insertion occurs when vendor warrants are mailed from a central service center instead of from the agency.

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				50%				50%
Actual				63%				
Date Measured				7/31/2002				